

Career Summary - Continued

TCC Global

UAT TEST MANAGER

January 2015 – August 2015

Planning, resourcing, execution and reporting for SIT and UAT

- Identifying, sourcing and managing UAT test resources
- Test Strategy, Plans and Scenario authoring
- System and business workflow generation to drive UAT scenarios from requirements through SIT
- Coordinating global SIT (System Integration Testing) with warehouses in China, Europe and Russia
- Provided UAT training, consisting of a two day workshop for identified SMEs and stakeholders
- Weekly reporting
- Stakeholder management
- Load and Performance testing of warehouse systems (high transactional volumes)
- Setup and configuration of Jira to track defects and change requests
- Defect management – hosting regular defect triage sessions, prioritisation of bugs to remove blockers (SIT & UAT)

LeasePlan

TEST MANAGER

August 2014 – December 2014

SIT and UAT test manager for a large enterprise bespoke solution into a leading financial client

- Authored and implemented SIT and UAT test strategy
- Managed team of 15 onshore resources
- Identified and collaborated with UAT business resources. Coordinated and hosted test workshops
- Defect management – tracked and prioritised defects between 2 different systems (Mercury Quality Center and a bespoke in-house solution)
- Test environment management - working with the systems team to coordinate release candidates. Generated release notes for staging and pre-production platforms
- Provided daily release notes to the client for their UAT
- Daily reporting
- Introduced and coded a bespoke, data-driven, test automation framework using Java-based Selenium Webdriver

Older Contract Positions

TEST MANAGER Cisco Systems
Dec 2012 – Jul 2014

TEST MANAGER Amazon.com
Jul 2012 – Nov 2012

Older Permanent Positions

TEST MANAGER LoveFilm
Jan 2009 – Jul 2012

TEST MANAGER Practique Associates
Mar 2006 – Dec 2008

TEST LEAD ComMedica
Mar 2005 – Feb 2006

TECHNICAL TESTER CCH Software
Feb 2003 – Feb 2005

PLATFORM TESTER Electronic Arts
July 2000 – Nov 2002

Qualifications & Courses

- Management Training – Bob Perry, West London, UK
- ITIL: Introduction into ITIL – LOVEFiLM, West London, UK
- Agile Project Management – Exoftware, Dublin, Ireland
- Lean Six Sigma Yellow Belt – LOVEFiLM, West London, UK
- Leadership: Success Through Teamwork – Learning Tree International, Euston, London, UK
- ISEB – TSG (Testing Solutions Group), Central London, UK
- BS7799 Information Security – ComMedica, Woking, Surrey, UK
- BA Hons in Product Design – Plymouth University, Exeter, UK
- Advanced GNVQ in Design & Photography - Brooklands College, Weybridge, UK
- 10 GCSEs - Charters School, Sunningdale, UK