



- Graham Boulton -

Test Manager & SDET



Contact

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Technical Skills

Selenium WebDriver & IDE
QTP (Quick Test Pro) / UFT
Java
JMeter, WAPT & WebLoad
VB/VB Script
SOAPUI & LoadUI
Groovy Script
HTML
Hudson/Jenkins/GIT Hub
JSON (Postman)
Jira Administration
Apache Tomcat, Jboss
Oracle, SQL, DB2

Managerial Skills

Building test teams
Team management
SCRUM master
Lean Six Sigma – Yellow belt
Inspirational leadership
Stakeholder management
Presentation skills
Workshops and training
Reporting



Industry Skills

- Test Management
- Test Automation
- Defect Management
- Strategy
- Agile (Scrum)
- UAT Management

Profile & Experience

ISEB and Lean Six Sigma qualified Test Manager with 17+ years' experience working in a variety of industries including e-Commerce, Financial, Medical, Logistics and Media. Experience broken down as follows:

- 7 Years Test Management
- 2.5 Years Automation Specialist
- 2 Years UAT Management
- 2.5 Years Test Lead
- 1.5 Years Performance Testing
- 2 Years Functional Testing

Competent working within Agile environments (Scrum, Iterative Delivery) as well as more traditional methodologies (Waterfall, V-Model) used in SDLC's. Pragmatic, influential, enthusiastic, technical, possessing good communication skills and a can-do attitude.

Skills Implementation Matrix

| | Esure | LeasePlan | Service Works Group | TCC Global | LeasePlan | Cisco Systems | Amazon | LoveFilm | Merced/Practique | ComMedica | CCH Software |
|---|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Test Leadership (SIT/UAT Strategies) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Test Automation (Selenium, QTP, UFT, RFT) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Performance Testing (WAPT, JMeter) | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| API Component Testing (SOAP, REST) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Manual Testing (Scripts, Bug Reporting) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

Most Recent Position

Esure

TECHNICAL TEST LEAD

March 2018 – Present

Hands-on lead/management role, building a E2E test solution for a platform replacement using APIs and micro services. Responsibilities included:

- Authoring and implementation of Test Strategy for replacement motor quote solution (break apart the existing black box solution using micro services) hosted in AWS (Amazon Web Services)
- Creation of multiple automation frameworks for Selenium WebDriver (Java), WebLoad and UFT, providing autonomous data driven E2E testing and a continuous integration platform for development
- Construction of a SOAPUI test suite coupled with Groovy scripting for component test automation against multiple SOAP and REST endpoints
- Creating performance test matrix, running multiple data driven performance test cycles for load and stress testing via WebLoad
- Developing a stand-alone java application for building and anonymising test data to efficiently drive large quantities of tests that accurately represented genuine data
- Regular 'Show & Tell' demo's to senior stakeholders on testing activities
- Jira workflow configuration. Building workflows, triggers and post-functions for multiple issue types (Epics, User Stories, Bugs etc) that reflects existing processes and workflows
- Attendance of daily stand-ups, providing user story updates
- Publishing of test documentation in Confluence (e.g. reports, burn-down graphs and real-time dashboard views)

More Extensive Experience - Career History & Certifications

LeasePlan

TECHNICAL TEST MANAGER

October 2015 – December 2017

Hands-On Technical Test Manager for multiple projects

- Authored/Implemented multiple test strategies for multiple projects (Salesforce, SAP, .NET and Web development)
- Onshore and offshore test management and team recruitment
- E2E build and implementation of data driven Selenium Webdriver frameworks (Java based)
- Deployment and customisation of Jira (local setup and configuration of the system, workflows, users, custom fields, bespoke issue types to represent business process and project requirements)
- Temporary Scrum master for 2 projects. Responsible for the management and prioritisation of backlog items and estimates (sprint-planning, poker planning, daily stand-up's and managing blocking issues through to resolution)
- Authored and executed performance tests for REST API web services + front-end web applications using WAPT (Web Application Performance Tester)
- Constructed XML data driven frameworks using SOAPUI for bulk test data load (Retrospective testing for business analytics)
- Sourcing, analysing and presenting test data to evidence a lack of quality assurance from a 3rd party software provider (Contractual obligations)
- Implemented and coordinated test solutions for 3rd party providers; cross-referencing of test strategies, gap analysis on test coverage, drafting implementation plans, test suites, defect triage, burndowns and reporting

TCC Global

UAT TEST MANAGER

January 2015 – August 2015

Planning, resourcing, execution and reporting for SIT and UAT

- Identifying, sourcing and managing UAT test resources
- Test Strategy, Plans and Scenario authoring
- System and business workflow generation to drive UAT scenarios from requirements through SIT
- Coordinating global SIT (System Integration Testing) with warehouses in China, Europe and Russia
- Provided UAT training, consisting of a two day workshop for identified SMEs and stakeholders
- Weekly reporting
- Stakeholder management
- Load and Performance testing of warehouse systems (high transactional volumes)
- Setup and configuration of Jira to track defects and change requests
- Defect management – hosting regular defect triage sessions, prioritisation of bugs to remove blockers (SIT & UAT)

Previous Contract Positions

Service Works Group - Short-term Consultancy between August 2015 – September 2015

LeasePlan - Test Manager between August 2014 – December 2014

Cisco Systems - Test Manager between December 2012 – July 2014

Amazon - Test Manager between July 2012 – November 2012

Previous Permanent Positions

LoveFilm - Test Manager between January 2009 – July 2012

Practique Associates - Test Manager between March 2006 – December 2008

ComMedica - Test Lead between March 2005 – February 2006

CCH Software - Technical Automation Tester between February 2003 – February 2005

Electronic Arts - Platform Tester between July 2000 – November 2002

Qualifications & Courses

- Management Training – Bob Perry, West London, UK
- ITIL: Introduction into ITIL – LOVEFILM, West London, UK
- Agile Project Management – Exoftware, Dublin, Ireland
- Lean Six Sigma Yellow Belt – LOVEFILM, West London, UK
- Leadership: Success Through Teamwork – Learning Tree International, Euston, London, UK
- ISEB – TSG (Testing Solutions Group), Central London, UK
- BS7799 Information Security – ComMedica, Woking, Surrey, UK
- BA Hons in Product Design – Plymouth University, Exeter, UK
- Advanced GNVQ in Design & Photography - Brooklands College, Weybridge, UK
- 10 GCSEs - Charters School, Sunningdale, UK